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SMS Server

8.5.100.19

12/22/2025

8.5.100.19

SMS Server Release Notes

| Release Date | Release Type | Restrictions | AIX | Linux | Solaris | Windows |
|--------------|--------------|--------------|-----|-------|---------|---------|
| 02/23/17 | Hot Fix | | X | X | X | X |

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What's New

This release contains the following new features and enhancements:

- SMS Server now allows inbound messages from SMSC to have an empty value in the source and/or destination phone numbers.

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Product Documentation

eServices

Genesys Products

[List of Release Notes](#)

Resolved Issues

This release contains the following resolved issues:

When the number of `Send SMS Message` requests to SMS Server goes above a sustainable level, the excess requests are now rejected with a specific error code and error message. This helps to avoid scenarios in which the rate of these requests exceeds the maximum achievable rate that SMS Server can send messages to SMSC, overloading SMS Server's internal queues, and resulting in an Out of Memory situation. (ESR-12547)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.100.19.