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SMS Server

SMS Server 8.5.x Release Note

12/20/2025

SMS Server 8.5.x Release Note

This Release Note applies to all 8.5.x releases of SMS Server. Links in the [Available Releases](#) section enable you to access information regarding a specific release.

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Available Releases

[+] Note about release order

Releases are listed by version number rather than in date order. For this reason, a recent release may be listed after earlier releases, if the version number is lower. Except when otherwise noted in the information for a specific release, each release includes all of the features and corrections that were introduced for the applicable operating system at earlier dates, regardless of the version numbering.

Release 8.5.1:

Release	Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
8.5.100.22	08/25/17	Hot Fix		X	X	X	X
8.5.100.21	06/16/17	Hot Fix		X	X	X	X
8.5.100.19	02/23/17	Hot Fix		X	X	X	X
8.5.100.17	11/22/16	Hot Fix		X	X	X	X
8.5.100.16	11/09/16	Hot Fix		X	X	X	X
8.5.100.15	08/08/16	Hot Fix		X	X	X	X
8.5.100.12	06/01/16	Hot Fix		X	X	X	X
8.5.100.11	05/19/16	Hot Fix		X	X	X	X
8.5.100.10	03/17/16	Hot Fix		X	X	X	X
8.5.100.09	02/05/16	Hot Fix		X	X	X	X
8.5.100.08	06/12/15	General		X	X	X	X

Release 8.5.0:

- There are no 8.5.0 releases of SMS Server.

The operating systems available for use with each component release are listed in the table at a high level only. For more detailed information about the supported operating environments, including requirements, supported versions, and any conditions or limitations, see the [eServices](#) page in the *Genesys Supported Operating Environment Reference Guide*.

For information about 8.1.x releases of SMS Server, see the [8.1 Release Note \(Cumulative\)](#).

Discontinued Support

[+] Note about discontinued items

This section documents features that are no longer supported in this software. This cumulative list is in release-number order with the most recently discontinued features at the top of the list. For more information on discontinued support for operating environments and databases, see [Discontinued Support](#) in the *Genesys Supported Operating Environment Reference Guide*.

- AIX 5.3 operating system
- Red Hat Enterprise Linux AS 4 operating system
- Red Hat Enterprise Linux AS 5 32-bit operating system
- Solaris 9 operating system

Discontinued as of: 8.5.100.08

Known Issues

You can find a cumulative list of the Known Issues and Recommendations for all 8.5.x releases of SMS Server, including the issues that are specific to Localized (International) releases, at the following links:

- [Known Issues and Recommendations](#)
- [Internationalization Issues](#)

Related Resources

Additional information on Genesys Telecommunications Laboratories, Inc. is available on our [Customer Care website](#).

The following documentation also contains information about this software. Please consult the Deployment Guide first.

- The following are accessible directly from the [eServices product page](#) on the Genesys Documentation website:
 - *eServices Deployment Guide* describes deployment procedures for all eServices components. It also contains a high-level description of the eServices system, its architecture, and a list of new features in the current release.
 - *eServices Administrator's Guide* presents recommendations for monitoring and adjusting your eServices configuration, plus detailed explanations of procedures to use for selected special purposes.
 - *eServices Options Reference* provides a reference listing of configuration options for release 8.5.0 and later. For components and releases not covered in the *Options Reference*, see the *eServices Reference Manual*.
 - The [eServices](#) page in the *Genesys Supported Operating Environment Reference Guide* provides detailed information about product support for operating systems.
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Release Notes for other Genesys components are available [here](#).