GENESYS

Universal Contact Server Manager

8.5.300.02

12/25/2025

8.5.300.02

Universal Contact Server Manager Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
10/16/17	General		X	X	X	X

Contents

What's New

This release contains the following new features and enhancements:

- The UCS Manager user interface now supports the new Genesys brand.

- Support for Transport Layer Security (TLS) 1.2 is implemented in this release.

- Support for Java 1.8 is implemented in this release.

- Support for Windows 10 is implemented in this release.

- Support for Java 1.7 is discontinued in this release.

- Support for Windows Server 2008 is discontinued in this release.

- Support for Windows Server 2019 is implemented in this release.

See the eServices page in the *Supported Operating Environment Reference Guide* for more detailed information and a list of all supported operating systems, browsers, web server applications and databases.

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

Product Documentation

Universal Contact Server

Genesys Products

List of Release Notes

Resolved Issues

This release contains no resolved issues.

Upgrade Notes

No special procedure is required to upgrade to release 8.5.300.02.