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Universal Contact Server Manager

8.5.300.02

12/25/2025

8.5.300.02

Universal Contact Server Manager Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
10/16/17	General		X	X	X	X

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What's New

This release contains the following new features and enhancements:

- The UCS Manager user interface now supports the new Genesys brand.
- Support for Transport Layer Security (TLS) 1.2 is implemented in this release.
- Support for Java 1.8 is implemented in this release.
- Support for Windows 10 is implemented in this release.
- Support for Java 1.7 is discontinued in this release.
- Support for Windows Server 2008 is discontinued in this release.
- Support for Windows Server 2019 is implemented in this release.

See the [eServices](#) page in the [Supported Operating Environment Reference Guide](#) for more detailed information and a list of all supported operating systems, browsers, web server applications and databases.

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Product Documentation

[Universal Contact Server](#)

Genesys Products

[List of Release Notes](#)

Resolved Issues

This release contains no resolved issues.

Upgrade Notes

No special procedure is required to upgrade to release 8.5.300.02.