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Genesys Pulse

8.5.000.16

12/19/2025

8.5.000.16

Genesys Pulse Release Notes

| Release Date | Release Type | Restrictions | AIX | Linux | Solaris | Windows |
|--------------|--------------|--------------|-----|-------|---------|---------|
| 09/18/14 | General | | | X | | X |

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What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

Genesys Pulse now updates the configuration of widgets that are expanded to tab when you make a change to the source widget. Previously, the expanded widget could contain a different configuration after you made changes to the source widget. (WBRT-4414)

After migration from Genesys Pulse release 8.1.4, shared widgets now expand to their own tabs if you reset several tabs to the default dashboard. Previously, shared widgets might expand to the same tab. (WBRT-4412)

Genesys Pulse now correctly displays the correct sum value for Others in the Donut widget. (WBRT-4336)

After migration from Genesys Pulse release 8.1.4:

- Genesys Pulse can now successfully expand a widget on the tab that contains widgets from the release 8.1.4 default dashboard when there are expanded widgets on another tab.
- Genesys Pulse now opens the correct widget when you select **Edit** from an expanded widget.

(WBRT-4335)

Genesys Pulse now displays more than one CampaignCallingList object with the same Campaign in a widget. (WBRT-4334)

After migration from Genesys Pulse release 8.1.4, Genesys Pulse now correctly displays the statistic as the List widgets headline. Previously in some scenarios, Genesys Pulse displayed the object. (WBRT-4332)

Genesys Pulse now displays alerts on Donut widgets in preview mode when you select **Cycle By**

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Product Documentation

[Genesys Pulse](#)

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Object in Display Options. Previously, Genesys Pulse displayed the alerts only in the Expanded view of the widget. (WBRT-4330)

Upgrade Notes

Refer to the [Deployment Procedure](#) for this release to deploy the installation package within your environment.

Supported Languages

See [Release 8.5.1 Translation Support](#).