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Genesys Pulse

8.5.104.05

12/16/2025

8.5.104.05

Genesys Pulse Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
05/18/16	General			X		X

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What's New

This release includes only resolved issues. This version was first released as a Hot Fix on 05/16/16.

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Resolved Issues

This release contains the following resolved issues:

Genesys Pulse now caches information about access to objects whether or not the access is available, which reduces the number of requests to Configuration Server. (WBRT-7358)

After migration to Genesys Pulse release 8.5.102 or Genesys Pulse 8.5.104, widgets that were created in Genesys Pulse 8.5.000 used with GAX 8.5.2 or higher function as expected. Previously, widgets might return a Widget Removed message. (WBRT-7159)

"No Data Available" no longer appears on the line widget when the configured time zone in User Preferences or System Preferences and the local time zone of the browser have different rules for Daylight Saving Time. (WBRT-7017)

The value of a number on a line chart is no longer displayed as a percentage. (WBRT-7014)

When you launch an existing dashboard, Genesys Pulse no longer returns a Tab not found message if you switched tabs or modified a widget position right after launching the dashboard, but before the dashboard became active. (WBRT-7003)

A statistic selected for thresholds on the Line Widget is now saved between page reloads or when switching between tabs. (WBRT-6862)

You can now use the wizard to add functioning IFRAME widgets and templates, as well as widgets that collect data from a 3rd party Collector. (WBRT-5843)

Product Documentation

[Genesys Pulse](#)

[Genesys Products](#)

[List of Release Notes](#)

Upgrade Notes

Refer to the [Deployment Procedure](#) for this release to deploy the installation package within your environment.

Supported Languages

See [Release 8.5.1 Translation Support](#).