

GENESYS

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Genesys Pulse

8.5.105.01

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Genesys Pulse Release Notes

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09/19)/16	Hot Fix			Χ		Χ

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What's New

This release includes only resolved issues.

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

Resolved Issues

This release contains the following resolved issues:

Genesys Pulse now displays all expected items in the navigation bar. Previously, in rare cases, some items might disappear from the bar. (WBRT-7873) **Product Documentation**

Genesys Pulse

Genesys Products

List of Release Notes

Genesys Pulse now displays all warnings and errors in widgets for all supported languages. Previously, Genesys Pulse did not display this content for some languages. (WBRT-7866)

Genesys Pulse no longer uses excessive memory after performing multiple clone and delete operations. (WBRT-7855)

Genesys Pulse now displays values for all objects related to the selected time in the tooltip for the Line widget and Time Tracking. Previously, Genesys Pulse might show the values related to another time. (WBRT-7846)

Genesys Pulse now displays the widget title in the title of the Edit Widget wizard. Previously, Genesys Pulse displayed the name of the template. (WBRT-7839)

You can now log in to Genesys Pulse successfully after you manually log out. Previously, in rare cases, you could not log back in. (WBRT-7824)

Genesys Pulse now successfully opens the tab containing a widget after the Edit Widget wizard is closed. Previously, if a user started the Edit Widget wizard from an Expanded tab that was already closed, Genesys Pulse did not switch tabs. (WBRT-7812)

Genesys Pulse now correctly sorts List and Grid widget data that contains n/a or Error values. (WBRT-7773)

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The message Pulse is unavailable is now shown if a user attempts to open Genesys Pulse from a direct link after it is uninstalled. (WBRT-7739)

When you create a widget from the DataDepot template, the statistics in the widget remain the same as those displayed in the template. (WBRT-7736)

Time zone settings are now successfully applied to the Wallboard in fullscreen mode. (WBRT-7728)

Genesys Pulse now exits from Wallboard fullscreen mode when you press Escape using any supported browser. Previously, in the Microsoft Edge browser, you had to press Escape a second time. (WBRT-7716)

The Dashboard and Wallboard wizards no longer display duplicate rows after cloning an item with the same name. (WBRT-7705)

Genesys Pulse now shows the navigation bar correctly in all supported browsers. Previously, in Safari, the navigation bar might not have been displayed correctly after scrolling. (WBRT-7380)

Upgrade Notes

Refer to the Deployment Procedure for this release to deploy the installation package within your environment.

Supported Languages

See Release 8.5.1 Translation Support.

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