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Recording Plug-in for GAX

8.5.080.71

12/16/2025

8.5.080.71

Recording Plug-in for GAX Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
09/27/17	General	Under Shipping Control		X		X

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What's New

This release contains the following new features and enhancements:

- The Recording Plug-in for GAX now supports configurable certificate validation when making secured connections to the Recording Crypto Server and Interaction Recording Web Services.

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Product Documentation

[Genesys Interaction Recording](#)

Genesys Products

[List of Release Notes](#)

Resolved Issues

This release contains the following resolved issues:

The Recording Plug-in for GAX now displays specific error messages if communication with Recording Crypto Server (RCS) has failed or was not configured properly. Previously, the "RCS not available" message was displayed for all RCS-related errors. (GIR-13229)

The Recording Plug-in for GAX now validates the input path specified in an MLM backup task. Previously, the input path was not validated, for example, if the user specified "file:////" instead of "file:///", the UI would not reject the input even though the path was invalid. (GIR-12497)

The Recording Plug-in for GAX is now able to connect to the Recording Crypto Server (RCS) successfully if the "/rcs" suffix is used in the **rcsurl** configuration, such as http://rcshost:8080/rcs. (GIR-5841)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.080.71.