

GENESYS

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Recording Plug-in for GAX

8.5.085.67

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Recording Plug-in for GAX Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
12/15/17	General	Under Shipping Control		X		X

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What's New

This release contains the following new features and enhancements:

- The Recording Plug-in for GAX now attaches all cookies received from the Recording Crypto Server (RCS) as well as the cookies added by load balancer in the subsequent requests to the load balancer and RCS. (GIR-15825)
- If the show_cert_with_upload_privilege option in the [rcs] section of the GAX application object is set to true, GAX will require the user to have the Administration of Recording Certificates and Keys and Decrypt a Recording role privileges to view recording certificates. (GIR-14436)

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

Product Documentation

Genesys Interaction Recording

Genesys Products

List of Release Notes

Resolved Issues

This release contains the following resolved issues:

The Recording Plug-in for GAX no longer requires the user to re-log in to GAX in case the Recording Crypto Server (RCS) is down when the user logged in. Previously, the user must re-log in to GAX to view the Recording Certificates. (GIR-13950)

The Recording Plug-in for GAX now masks the Authorization header in the log file. (GIR-4592)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.085.67.