

GENESYS

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Recording Plug-in for GAX

8.5.097.53

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Recording Plug-in for GAX Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
06/10/21	General			X			X

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What's New

Helpful Links

Releases Info

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Product Documentation

Genesys Interaction Recording

Genesys Products

List of Release Notes

Important

This version was first released as a Hot Fix on 03/30/21.

This release contains the following new features and enhancements:

• The Recording Plug-in for GAX now includes a new permission, **View All Evaluation Sessions**, for SpeechMiner to allow a user to view (read-only) all evaluation sessions where the session contains interactions the user has permission to view. This feature is supported in SpeechMiner starting from version 8.5.512.13.

Resolved Issues

This release contains no resolved issues.

Upgrade Notes

No special procedure is required to upgrade to release 8.5.097.53.