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Reporting and Analytics Aggregates

8.5.000.02

12/21/2025

8.5.000.02

Reporting and Analytics Aggregates Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
02/25/16	General		X	X	X	X

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What's New

This release contains the following new features and enhancements:

- Beginning with this release, RAA 8.5 supports Callback reporting. This includes a new table (AGT_CALLBACK), and view (AG2_CALLBACK). For more information, see the Physical Data Model documentation for your RDBMS (available from [Reporting and Analytics Aggregates documentation](#)).
- Support for Red Hat Enterprise Linux AP 64-bit x86 7 operating system. See the [Supported Operating Environment: Genesys Interactive Insights](#) page for more detailed information and a list of all supported operating systems.
- The procedure to apply the partition kit has been simplified. Beginning with this release, apply the partition kit by enabling **partitioned-gim** in the database. This automatically applies the partition kit. Optionally, you can customize the partition kit using the **partition-kit.ss**. To do so:
 1. Disable **partition-gim** in the database.
 2. Edit the **partition-kit.ss** file, and save it in the RAA root directory (the same directory where **GIMAgg.jar** is found).

If you enable **partition-gim** in the database, **partition-kit.ss** is not used, and Genesys recommends renaming the **partition-kit.ss** file to avoid confusion (for example, as **NOT_USED_partition-kit.ss**). As part of this change, the following files, found in the **script** directory in past releases, are not included with this release, and are no longer supported:

- **partition-kit-MSSQL.ss**
- **partition-kit-ORACLE.ss**
- **partition-kit-MSSQL.ss**

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Deployment Procedure

[8.5.0 Deployment Procedure](#)

Product Documentation

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Resolved Issues

This release contains no resolved issues.

Upgrade Notes

Refer to the [Deployment Procedure](#) for this release to deploy the installation package within your environment.