GENESYS™

Genesys SR Service

8.5.203.02

12/17/2025

8.5.203.02

Genesys SR Service Release Notes

Release Date	Release Type	Restrictions	AIX	HP-UX PA	HP-UX IPF	Linux	Solaris	Windows
11/21/14	Hot Fix							X

Contents

New in This Release

This is a hot fix for this product. This release contains the following new feature:

- Support for indicating how to upload the screen recording files with the uploadPolicy parameter. If set to window, the screen recording files are uploaded to storage during the times specified by the windowStartTime and windowEndTime parameters. If set to immediate (the default), the files are uploaded immediately.

Corrections and Modifications

There are no corrections or modifications for this release.

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

Product Documentation

Genesys Interaction Recording

Genesys Products

List of Release Notes