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Genesys SR Service

8.5.205.10

12/18/2025

8.5.205.10

Genesys SR Service Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
08/21/15	Hot Fix					X

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What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issue.

The SR Service no longer displays a distorted screen when you use a screen resolution of 1366 x 768. (GIR-2684)

Genesys has tested the SR Service with a specific set of screen resolutions. For more information, see the [Genesys Interaction Recording Solution Guide](#). (GIR-2689)

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Product Documentation

[Genesys Interaction Recording](#)

Genesys Products

[List of Release Notes](#)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.205.10.