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## Genesys SR Service

8.5.341.11

# 8.5.341.11

## Genesys SR Service Release Notes

| Release Date | Release Type | Restrictions           | AIX | Linux | Solaris | Windows |
|--------------|--------------|------------------------|-----|-------|---------|---------|
| 07/14/17     | General      | Under Shipping Control |     |       |         | X       |

### Contents

- [1 8.5.341.11](#)
  - [1.1 Helpful Links](#)
  - [1.2 What's New](#)
  - [1.3 Resolved Issues](#)
  - [1.4 Upgrade Notes](#)

## What's New

This release contains the following new features and enhancements:

- The Screen Recording Service (SRS) now supports multi-site disaster recovery with Interaction Recording Web Services (RWS) when Workspace Desktop Edition (WDE) version 8.5.118.10 or later is used.
- SRS no longer considers any recordings as failed, thereby eliminating the need to restart SRS to upload the recordings.

## Resolved Issues

This release contains no resolved issues.

## Upgrade Notes

No special procedure is required to upgrade to release 8.5.341.11.

## Helpful Links

### Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

### Product Documentation

[Genesys Interaction Recording](#)

### Genesys Products

[List of Release Notes](#)