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Genesys SR Service

8.5.365.01

12/21/2025

8.5.365.01

Genesys SR Service Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
01/04/19	General	Under Shipping Control				X

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What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issue:

The Screen Recording Service now supports HTTPS mode in Firefox 58 and later versions. (GIR-24283)

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Product Documentation

[Genesys Interaction Recording](#)

Genesys Products

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Upgrade Notes

No special procedure is required to upgrade to release 8.5.365.01.