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Genesys SR Service

8.5.370.78

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Genesys SR Service Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
04/24/20	General	Under Shipping Control				X

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What's New

This release contains the following new features and enhancements:

- The Screen Recording Service (SRS) now supports the use of a proxy server to act as an intermediary between SRS and Interaction Recording Web Services (RWS).

Resolved Issues

This release contains the following resolved issues:

An issue that caused cookies associated with cross-site resources to have the **SameSite=None** and **Secure** attributes set when using HTTP is now corrected. (GIR-29182)

If the Screen Recording Service is uninstalled, the certificates it created during installation are now removed from the Windows Certificate store. (GIR-28531)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.370.78.

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Product Documentation

[Genesys Interaction Recording](#)

Genesys Products

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