



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

## Genesys SR Service

8.5.371.15

# 8.5.371.15

## Genesys SR Service Release Notes

| Release Date | Release Type | Restrictions | AIX | Linux | Mac | Solaris | Windows |
|--------------|--------------|--------------|-----|-------|-----|---------|---------|
| 04/13/23     | Hot Fix      |              |     |       |     |         | X       |

### Contents

- **1 8.5.371.15**
  - 1.1 Helpful Links
  - 1.2 What's New
  - 1.3 Resolved Issues
  - 1.4 Upgrade Notes

## What's New

This release includes only resolved issues.

## Resolved Issues

This release contains the following resolved issues:

---

This release includes additional error handling to address an issue in parsing the Japanese output of the netstat command. Previously, there was an issue when the SR Service parsed the output from the netstat command if the language of the host windows machine was set to Japanese. (GIR-32405)

---

## Helpful Links

### Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

### Product Documentation

[Genesys Interaction Recording](#)

### Genesys Products

[List of Release Notes](#)

## Upgrade Notes

No special procedure is required to upgrade to release 8.5.371.15.