GENESYS™

Workforce Management Builder

8.5.003.08

12/17/2025

8.5.003.08

Workforce Management Builder Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
06/19/15	Hot Fix					X

Contents

What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

The speed of schedule building is improved in scenarios that have a large number of agents (several thousand) per site. (WFM-23190)

The speed of data loading is improved in large **Multi-Site Schedule Scenarios** that have a large number of **Multi-Site Activities** (more than one hundred). (WFM-23174)

Upgrade Notes

WFM Server 8.5.003.14 or later is required to implement these improvements in release 8.5.003.08.

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

Product Documentation

Workforce Management

Genesys Products

List of Release Notes