



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

# Workforce Management Builder

8.5.003.08

12/17/2025

# 8.5.003.08

## Workforce Management Builder Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
06/19/15	Hot Fix					X

### Contents

- **1 8.5.003.08**
  - 1.1 Helpful Links
  - 1.2 What's New
  - 1.3 Resolved Issues
  - 1.4 Upgrade Notes

## What's New

This release includes only resolved issues.

## Resolved Issues

This release contains the following resolved issues:

---

The speed of schedule building is improved in scenarios that have a large number of agents (several thousand) per site. (WFM-23190)

---

The speed of data loading is improved in large **Multi-Site Schedule Scenarios** that have a large number of **Multi-Site Activities** (more than one hundred). (WFM-23174)

---

## Helpful Links

### Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

### Product Documentation

[Workforce Management](#)

Genesys Products

[List of Release Notes](#)

## Upgrade Notes

WFM Server 8.5.003.14 or later is required to implement these improvements in release 8.5.003.08.