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Workforce Management Builder

8.5.003.19

12/17/2025

8.5.003.19

Workforce Management Builder Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
03/31/16	Hot Fix					X

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What's New

This release includes only resolved issues.

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Resolved Issues

This release contains the following resolved issues:

WFM Builder no longer terminates with an internal error when **Meetings** that have invalid time zone IDs are present in the database. Previously, these **Meetings** sometimes caused an internal error in WFM Builder. (WFM-25531)

WFM Builder now schedules **Multi-Site Profile Optimization** scenarios with **Multi-Site Activities**. Previously, these scenarios sometimes caused an internal error in WFM Builder when the **[Options]** MultiSiteActivitiesEnabled configuration option value was set to true. (WFM-25520)

Product Documentation

[Workforce Management](#)

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Upgrade Notes

No special procedure is required to upgrade to release 8.5.003.19.