GENESYS™

Workforce Management Builder

8.5.101.01

12/15/2025

8.5.101.01

Workforce Management Builder Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
07/31/15	General					X

Contents

What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

WFM now generates a **Warning** message if the **Contract** work hours cannot be validated for a schedule period. Previously, if the **Contract** work hours could not be validated due to incorrect configuration of work hours, no **Warning** message appeared. (WFM-23236)

WFM Builder now consistently issues **Warning** messages when individual **Meetings** are not scheduled for some agents. Previously in this scenario, **Warnings** were issued for some agents and not others. (WFM-22966)

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

Product Documentation

Workforce Management

Genesys Products

List of Release Notes

Upgrade Notes

No special procedure is required to upgrade to release 8.5.101.01.