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# Workforce Management Builder

8.5.101.05

12/19/2025

# 8.5.101.05

## Workforce Management Builder Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
08/04/16	Hot Fix					X

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## What's New

This release includes only resolved issues.

## Helpful Links

### Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

## Resolved Issues

This release contains the following resolved issues:

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Agent schedules that contain shifts, other than **Granted** Calendar shifts or shifts assigned in a Rotating Pattern for that date, are now included in Intra-Day re-optimization. Previously, these *other* shifts were excluded from Intra-Day re-optimization. (WFM-26108)

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### Product Documentation

#### [Workforce Management](#)

#### Genesys Products

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## Upgrade Notes

No special procedure is required to upgrade to release 8.5.101.05.