

GENESYS

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Workforce Management Builder

8.5.101.06

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Workforce Management Builder Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
08/12/16	Hot Fix					Χ

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What's New

This release includes only resolved issues.

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

Resolved Issues

This release contains the following resolved issues:

WFM Builder has improved the distribution of workdays when the maximum number of workdays per week is equal to the maximum number of consecutive workdays. Previously in this scenario, WFM would sometimes schedule an excessive number of days off on the first day of the week. (WFM-25435)

Product Documentation

Workforce Management

Genesys Products

List of Release Notes

Upgrade Notes

No special procedure is required to upgrade to release 8.5.101.06.