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# Workforce Management Builder

8.5.206.03

12/17/2025

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## Workforce Management Builder Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
04/12/17	Hot Fix					X

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## What's New

This release includes only resolved issues.

## Helpful Links

### Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

## Resolved Issues

This release contains the following resolved issues:

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WFM Builder now successfully builds schedules with primary and secondary activities in scenarios where the number of agents is higher than the maximum number of seats configured in the call center. Previously in these scenarios, WFM Builder would sometimes hang, causing subsequent builds to become stuck in the queue until WFM Builder was restarted. (WFM-27168)

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### Product Documentation

#### [Workforce Management](#)

#### Genesys Products

#### [List of Release Notes](#)

## Upgrade Notes

No special procedure is required to upgrade to release 8.5.206.03.