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Workforce Management Builder

8.5.207.02

12/15/2025

8.5.207.02

Workforce Management Builder Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
06/27/17	General					X

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What's New

This release contains the following new feature and enhancement:

- Support for Multi-Site Trading by providing accurate Warning messages in the Web for Supervisors **Trading > List of Trades** view.

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Product Documentation

[Workforce Management](#)

Genesys Products

[List of Release Notes](#)

Resolved Issues

This release contains the following resolved issue:

WFM Builder now has updated Warning messages. (WFM-26595)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.207.02.

Supported Languages

See [Release 8.5.x Translation Support](#).