GENESYS™

Workforce Management Builder

8.5.212.14

12/15/2025

8.5.212.14

Workforce Management Builder Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
12/28/18	Update					X

Contents

What's New

This release includes the following new features and enhancements:

- Support for new features introduced in WFM Web 8.5.212.15.

Resolved Issues

This release contains no resolved issues.

Upgrade Notes

No special procedure is required to upgrade to release 8.5.212.14.

Supported Languages

See Release 8.5.x Translation Support.

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

Product Documentation

Workforce Management

Genesys Products

List of Release Notes