

# **GENESYS**

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## Workforce Management Builder

8.5.212.14

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# Workforce Management Builder Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows	
12/28/18	Update					Χ	

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#### What's New

This release includes the following new features and enhancements:

• Support for new features introduced in WFM Web 8.5.212.15.

#### Resolved Issues

This release contains no resolved issues.

### Upgrade Notes

No special procedure is required to upgrade to release 8.5.212.14.

## Supported Languages

See Release 8.5.x Translation Support.

#### Helpful Links

#### Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

#### **Product Documentation**

Workforce Management

**Genesys Products** 

List of Release Notes