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Workforce Management Builder

8.5.216.09

12/16/2025

8.5.216.09

Workforce Management Builder Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
03/04/20	Update					X

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What's New

This release contains the following new features and enhancements:

- WFM now displays an alert message when Error 1066 occurs during schedule building. For example:
 - LMS code 20020 is generated when Error 1066 occurs during the schedule building, and when WFM Builder fails to open or create log files. WFM Builder continues to build schedules, in this case.
 - LMS code 20021 (Cancel Alert) is generated after each successful schedule build.

(WFM-32964, WFM-32965)

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Product Documentation

[Workforce Management](#)

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Resolved Issues

This release contains no resolved issues.

Upgrade Notes

No special procedure is required to upgrade to release 8.5.216.09.