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# Workforce Management Builder

8.5.218.00

12/15/2025

8.5.218.00

## Workforce Management Builder Release Notes

| Release Date | Release Type | Restrictions | AIX | Linux | Mac | Solaris | Windows |
|--------------|--------------|--------------|-----|-------|-----|---------|---------|
| 10/05/21     | General      |              |     |       |     |         | X       |

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## What's New

This release includes only resolved issues.

## Resolved Issues

This release contains the following resolved issues:

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WFM Builder now skips schedules during the rescheduling process if they contain unknown activities or known invalid activities. Previously in this scenario, WFM Builder stopped the rescheduling process and generated the error *Incompatible timestep type*. (WFM-34456)

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## Helpful Links

### Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

### Product Documentation

[Workforce Management](#)

Genesys Products

[List of Release Notes](#)

## Upgrade Notes

No special procedure is required to upgrade to release 8.5.218.00.