



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

# Workforce Management Builder

8.5.219.16

12/17/2025

# 8.5.219.16

## Workforce Management Builder Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
05/24/23	Update						X

### Contents

- **1 8.5.219.16**
  - 1.1 Helpful Links
  - 1.2 What's New
  - 1.3 Resolved Issues
  - 1.4 Upgrade Notes

## What's New

- Support for Microsoft Windows Server 2022. See the [Workforce Management](#) page in the [Genesys Supported Operating Environment Reference Manual](#) for more detailed information and a list of all supported operating systems. (WFM-36298)

## Helpful Links

### Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

## Resolved Issues

This release contains the following resolved issues:

---

WFM Builder's built-in IANA time zone database is now updated to the latest available version 2023.3. (WFM-36774)

---

WFM builder now correctly schedules the duration specified in the **Minimum duration between the start times of two consecutive working days** constraint. Previously, this constraint was not satisfied for some agents when rescheduling only a part of the schedule scenario. (WFM-36500)

---

The schedule build errors displayed now are correctly localized. Previously, these build errors were rendered using an incorrect code page. (WFM-33601)

---

### Product Documentation

[Workforce Management Builder](#)

### Genesys Products

[List of Release Notes](#)

## Upgrade Notes

No special procedure is required to upgrade to release 8.5.219.16.