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Workforce Management Builder

8.5.220.13

12/17/2025

8.5.220.13

Workforce Management Builder Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
01/09/25	Update	Unavailable					X

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What's New

Helpful Links

Releases Info

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Product Documentation

[Workforce Management Builder](#)

Genesys Products

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Important

As of 03/11/25, this release is no longer available due to the discovery of a critical issue. If you've already downloaded the 8.5.220.13 version of the software, do not install it.

This release contains no new features or enhancements.

Resolved Issues

This release contains no resolved issues.

Upgrade Notes

No special procedure is required to upgrade to release 8.5.220.13.