



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

# Workforce Management Data Aggregator

8.5.003.00

12/18/2025

8.5.003.00

## Workforce Management Data Aggregator Release Notes

| Release Date | Release Type | Restrictions | AIX | Linux | Solaris | Windows |
|--------------|--------------|--------------|-----|-------|---------|---------|
| 12/15/14     | General      |              |     |       |         | X       |

### Contents

- [1 8.5.003.00](#)
  - [1.1 Helpful Links](#)
  - [1.2 What's New](#)
  - [1.3 Resolved Issues](#)
  - [1.4 Upgrade Notes](#)

## What's New

This release includes only resolved issues.

## Helpful Links

### Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

## Resolved Issues

This release contains the following resolved issues:

---

SOAP headers, which are sometimes injected into SOAP requests by network security monitoring tools, no longer cause memory leak in Data Aggregator. (WFM-22176)

---

### Product Documentation

[Workforce Management](#)

Genesys Products

[List of Release Notes](#)

## Upgrade Notes

No special procedure is required to upgrade to release 8.5.003.00.