

# **GENESYS**

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## Workforce Management Data Aggregator

8.5.100.03

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## Workforce Management Data Aggregator Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
03/16/15	General					Χ

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#### What's New

This release contains the following new features and enhancements:

- WFM Server now performs data synchronization between the Configuration database and WFM database (previously performed by Data Aggregator).
- Support for Oracle 12c Database Management Systems
- Support for Microsoft SQL Server (MSSQL) 2014

#### Resolved Issues

This release contains no resolved issues.

### Upgrade Notes

No special procedure is required to upgrade to release 8.5.100.03.

#### Helpful Links

#### Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

Product Documentation

Workforce Management

**Genesys Products** 

List of Release Notes