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Workforce Management Data Aggregator

8.5.203.00

12/18/2025

8.5.203.00

Workforce Management Data Aggregator Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
07/29/16	General					X

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What's New

This release contains the following new features and enhancements:

- This release supports new functionality introduced in Workforce Management 8.5.203.00.

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Product Documentation

[Workforce Management](#)

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Resolved Issues

This release contains the following resolved issues:

The WFM Data Aggregator metadata file `WFM_Data_Aggregator.xml` can now be successfully imported into the Data Aggregator template by Genesys Administrator. Previously, the metadata in the `WFM_Data_Aggregator.xml` file had incorrect syntax, preventing it from being imported. (WFM-26084)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.203.00.

Supported Languages

See [Release 8.5.x Translation Support](#).