Workforce Management Data Aggregator

8.5.210.00

12/15/2025

8.5.210.00

Workforce Management Data Aggregator Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
12/22/17	General					X

Contents

What's New

This release contains the following new feature and enhancement:

- The **[Log]** keep-startup-file configuration option specifies whether WFM Data Aggregator keeps or deletes a startup segment of the log containing the initial configuration options when it reaches the value set in the **[Log]** expire configuration option.

- Support for Windows Server 2016.

- Support for Microsoft SQL Server 2016.

- Support for Microsoft SQL Server 2016 Cluster.
  See the Workforce Management page in the *Genesys Supported Operating Environment Reference Guide*.

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

Product Documentation

Workforce Management

Genesys Products

List of Release Notes

Resolved Issues

This release contains no resolved issues.

Upgrade Notes

No special procedure is required to upgrade to release 8.5.210.00.