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# Workforce Management Data Aggregator

8.5.214.09

12/17/2025

# 8.5.214.09

## Workforce Management Data Aggregator Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
07/18/19	Update					X

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## What's New

This release contains the following new features and enhancements:

- WFM Data Aggregator is now backward compatible with all 8.5.2 or later versions of WFM Server. (WFM-32455)

## Resolved Issues

This release contains the following resolved issues:

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An issue that caused WFM Data Aggregator's log library attributes to be incorrectly released while the thread pool was downsizing is now fixed. (WFM-32524)

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Team names in Asian languages now display correctly in the WFM Web for Supervisors > **Adherence** view. Previously, team names incorrectly displayed as question marks in this view when non-English characters were used. (WFM-32448)

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## Helpful Links

### Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

### Product Documentation

#### [Workforce Management](#)

### Genesys Products

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## Upgrade Notes

No special procedure is required to upgrade to release 8.5.214.09.