

# **GENESYS**

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## Workforce Management Data Aggregator

8.5.217.00

### 8.5.217.00

## Workforce Management Data Aggregator Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
09/14/20	General					Χ

#### Contents

- 18.5.217.00
  - 1.1 Helpful Links
  - 1.2 What's New
  - 1.3 Resolved Issues
  - 1.4 Upgrade Notes

#### What's New

This release includes only resolved issues.

#### Helpful Links

#### Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

#### Resolved Issues

This release contains the following resolved issues:

WFM Data Aggregator now successfully opens a secure listening port when configured as follows:

Product Documentation

Workforce Managment

**Genesys Products** 

List of Release Notes

- SSL/TLS is enabled
- The authentication provider is specified ([auth] provider)
- Data Aggregator's Host settings contains an explicit IP address

Previously when configured as such, WFM Data Aggregator failed to open a secure listening port. (WFM-33361)

#### Upgrade Notes

No special procedure is required to upgrade to release 8.5.217.00.