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Workforce Management Data Aggregator

8.5.220.10

12/16/2025

8.5.220.10

Workforce Management Data Aggregator Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
12/05/24	Update						X

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What's New

This release includes only resolved issues.

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Resolved Issues

This release contains the following resolved issues:

The WFM Data Aggregator (DA) now correctly handles situations when some Multi-Site Activity is deleted in the WFM UI while DA is running. Previously, deleting MSA would trigger database errors in the DA log. (WFM-37498)

The backup Data Aggregator no longer has memory growth issues in scenarios when WFM database instance was temporarily blocked for writing. (WFM-37340)

Product Documentation

[Workforce Management Data Aggregator](#)

Genesys Products

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Upgrade Notes

No special procedure is required to upgrade to release 8.5.220.10.