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Workforce Management Daemon

8.5.001.02

12/16/2025

8.5.001.02

Workforce Management Daemon Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
09/26/14	General					X

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What's New

This release includes only resolved issues.

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Resolved Issues

This release contains the following resolved issues:

WFM Daemon now sends e-mail notifications to agents if their **Time-Off** requests within a bidding period are granted or wait-listed. Previously, WFM Daemon did not send notifications to indicate the status of agents **Time-Off** requests. (WFM-21841)

WFM Daemon now correctly sends **Trade** e-mail notifications to agents that responded to **Community Trade Proposals** if they were not selected by the proposing agent. Previously, the responding agent was not notified when the system automatically declined their response if the proposing agent accepted another agent's response. (WFM-22016)

Product Documentation

[Workforce Management](#)

Genesys Products

[List of Release Notes](#)

Upgrade Notes

To ensure upgrade to release 8.5.001.02 works as designed, you must update WFM Server to version 8.5.001.