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Workforce Management Daemon

8.5.219.18

12/16/2025

8.5.219.18

Workforce Management Daemon Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
03/31/23	Update						X

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What's New

- Support for Microsoft Windows Server 2022. See the [Workforce Management](#) page in the [Genesys Supported Operating Environment Reference Manual](#) for more detailed information and a list of all supported operating systems. (WFM-36298)

Resolved Issues

This release contains the following resolved issues:

WFM Daemon dependencies have been updated. The dependency, **netty-codec**, was added to the WFM Daemon JAR file. Previously, **netty-codec** was not available in the WFM Daemon JAR file. (WFM-36704)

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Product Documentation

[Workforce Management](#)

Genesys Products

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Upgrade Notes

No special procedure is required to upgrade to release 8.5.219.18.