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Workforce Management Daemon

8.5.220.05

12/14/2025

8.5.220.05

Workforce Management Daemon Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
04/09/24	General						X

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What's New

This release contains the following new features and enhancements:

- WFM Daemon is updated to include improvements pertaining to internal self-system health check functionality (WFM-36980)

Resolved Issues

This release contains the following resolved issues:

WFM Daemon now supports new IANA time zones. (WFM-36779)

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Product Documentation

[Workforce Management Daemon](#)

Genesys Products

[List of Release Notes](#)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.220.05.