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Workforce Management Server

8.5.003.15

12/19/2025

8.5.003.15

Workforce Management Server Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
07/02/15	Hot Fix					X

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What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

WFM Server's performance is improved when returning indicators that specify if data (**IV**, **AHT**, or **Staffing**) is present for activities in a **Forecast Scenario**. Previously, when a **Forecast Scenario** had many **Activities**, it could take a significant amount of time to retrieve the data indicators. (WFM-23339)

WFM Server now optimizes **Staffing Coverage** when inserting multiple shifts with shift items in the **Schedule Intra-Day** module. Previously in this scenario, WFM Server set all breaks and/or meals to occur at the same time. (WFM-23251)

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Product Documentation

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Upgrade Notes

No special procedure is required to upgrade to release 8.5.003.15.