

GENESYS

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Workforce Management Server

8.5.003.29

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Workforce Management Server Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
05/10/16	Hot Fix					X

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What's New

This release includes only resolved issues.

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

Resolved Issues

This release contains the following resolved issues:

WFM now correctly approves or declines the selected records in the WFM Web for Supervisors **Schedule** > **Changes Approval** view. Previously, WFM sometimes incorrectly approved unselected records instead of the selected ones. (WFM-25674)

Product Documentation

Workforce Management

Genesys Products

List of Release Notes

Upgrade Notes

No special procedure is required to upgrade to release 8.5.003.29.