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Workforce Management Server

8.5.003.32

12/20/2025

8.5.003.32

Workforce Management Server Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
08/15/16	Hot Fix					X

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What's New

This release includes only resolved issues.

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Resolved Issues

This release contains the following resolved issues:

The **Performance > Intra-Day** view in Web for Supervisors now shows the correct Variance statistics for Multi-Site Activities (MSA), independent of other selected statistics in the view. Previously, the Variance statistic values for MSA were inconsistent because they were dependent on other statistics that were selected in the view. (WFM-26237)

Product Documentation

[Workforce Management](#)

Genesys Products

[List of Release Notes](#)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.003.32.