GENESYS™

Workforce Management Server

8.5.003.33

12/19/2025

8.5.003.33

Workforce Management Server Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
11/16/16	Hot Fix					X

Contents

What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

WFM Server no longer leaks memory when acting as a Locator with a secured connection enabled. Previously, the Locator server would slowly leak memory when communicating with other servers over the secured connection. (WFM-26007)

WFM now adds all Time-off requests to a wait list when Multi-Site Activities (MSA) have limit values that are met or exceeded. Previously in this scenario, some Time-off requests were not wait-listed. (WFM-26588)

> ### Important
> Time-off requests submitted before this fix is applied will not be automatically approved (auto-granted). After this fix is applied, a supervisor must manually approve these requests.

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

Product Documentation

Workforce Management

Genesys Products

List of Release Notes

Upgrade Notes

No special procedure is required to upgrade to release 8.5.003.33.