

# **GENESYS**

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## Workforce Management Server

8.5.003.33

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## Workforce Management Server Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows	
11/16/16	Hot Fix					Χ	

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#### What's New

This release includes only resolved issues.

#### Helpful Links

#### Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

#### Resolved Issues

This release contains the following resolved issues:

WFM Server no longer leaks memory when acting as a Locator with a secured connection enabled. Previously, the Locator server would slowly leak memory when communicating with other servers over the secured connection. (WFM-26007)

Product Documentation

Workforce Management

**Genesys Products** 

List of Release Notes

WFM now adds all Time-off requests to a wait list when Multi-Site Activities (MSA) have limit values that are met or exceeded. Previously in this scenario, some Time-off requests were not wait-listed. (WFM-26588)

#### **Important**

Time-off requests submitted before this fix is applied will not be automatically approved (auto-granted). After this fix is applied, a supervisor must manually approve these requests.

### Upgrade Notes

No special procedure is required to upgrade to release 8.5.003.33.