

# **GENESYS**

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# Workforce Management Server

8.5.101.10

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## Workforce Management Server Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows	
12/16/15	Hot Fix					X	

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#### What's New

This release includes only resolved issues.

#### Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

### Resolved Issues

This release contains the following resolved issues:

The **Scheduled** status of **Calendar Exception** items is now always resolved correctly. Previously, the resolved status of **Calendar Exception** items sometimes changed suddenly from **Scheduled** to **Not Scheduled** after other **Calendar** items were published to the schedule if the corresponding **Exception** schedule states overlapped **Meals** or **Breaks** in the schedule. (WFM-25118)

Product Documentation

Workforce Management

**Genesys Products** 

List of Release Notes

Selected records are now correctly approved or declined in WFM Web for Supervisors **Schedule** > **Changes Approval** view. Previously, incorrect records were sometimes approved instead of the selected record. (WFM-25077)

## Upgrade Notes

No special procedure is required to upgrade to release 8.5.101.10.