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Workforce Management Server

8.5.204.07

12/18/2025

8.5.204.07

Workforce Management Server Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
11/10/16	Hot Fix					X

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What's New

This release includes only resolved issues.

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Resolved Issues

This release contains the following resolved issues:

This fix resolves synchronization issues between WFM Server and single-language Genesys Configuration Server 8.5.1 or later. Previously, WFM Server did not correctly synchronize names containing international characters if connected to Configuration Server 8.5.1 or later running under a system locale different from the locale ID (Icid) assigned in its `cfgconfig.conf` file. (WFM-26574)

Product Documentation

[Workforce Management](#)

Genesys Products

[List of Release Notes](#)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.204.07.