GENESYS

Workforce Management Server

8.5.206.05

12/17/2025

8.5.206.05

Workforce Management Server Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
04/05/17	Hot Fix					X

Contents

What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

Saving changes to a user's access rights to Teams in **Role Privileges** > **Notifications** no longer causes unexpected results. Previously, in some configurations, when changes to role privileges were saved, the object's access list was sometimes cleared. (WFM-27161)

When scheduled time off is deleted, it is now replaced with appropriate shifts. Previously, incorrect shifts were sometimes scheduled in place of deleted time off. (WFM-27159)

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

Product Documentation

Workforce Management

Genesys Products

List of Release Notes

Upgrade Notes

No special procedure is required to upgrade to release 8.5.206.05.