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Workforce Management Server

8.5.212.26

12/16/2025

8.5.212.26

Workforce Management Server Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
09/05/19	Update					X

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What's New

This release includes only resolved issues.

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Resolved Issues

This release contains the following resolved issues:

An issue that caused a memory leak in WFM Server is now resolved. (WFM-32616)

WFM Server now saves newly built Schedule Scenarios when overnight schedules for some agents overlap with the Master Schedule on the date immediately preceding the Scenario start date or immediately following the Scenario end date. In this case, Genesys recommends leaving the Schedule Scenario unpublished until the schedule overlap is addressed in either the Schedule Scenario or Master Schedule. (WFM-32596)

Product Documentation

[Workforce Management](#)

[Genesys Products](#)

[List of Release Notes](#)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.212.26.