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Workforce Management Server

8.5.212.27

12/20/2025

8.5.212.27

Workforce Management Server Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
10/11/19	Update					X

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What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issue:

Forecasting with the UME algorithm now gives the same results as it did in WFM Server 8.5.211.x releases. Previously, in some circumstances, forecasting with the UME algorithm in WFM Server release 8.5.212.00 and later gave slightly different results than it did in earlier releases. (WFM-32715)

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Product Documentation

[Workforce Management](#)

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[List of Release Notes](#)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.212.27.