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Workforce Management Server

8.5.218.04

12/16/2025

8.5.218.04

Workforce Management Server Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
12/23/20	Update						X

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What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

WFM now displays a complete and accurate list of scenarios in the **Schedule > Scenarios** view. Previously, when scrolling through scenarios, the list contained some empty items if the WFM authentication provider was configured ([**auth**] provider). (WFM-33494)

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Product Documentation

[Workforce Management](#)

Genesys Products

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Upgrade Notes

No special procedure is required to upgrade to release 8.5.218.04.