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Workforce Management Server

8.5.218.05

12/16/2025

8.5.218.05

Workforce Management Server Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
01/15/21	Update						X

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What's New

This release contains the following new features and enhancements:

- WFM Server now support new **Configuration > Agent** role privileges that are introduced in [WFM Web 8.5.218.11](#).
See also, [Upgrade Notes](#) below. (WFM-33515)

Helpful Links

Releases Info

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Product Documentation

[Workforce Managment](#)

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Resolved Issues

This release contains the following resolved issues:

WFM now correctly shows the **Last Login Time** information even when the **[auth]** provider option is not configured. (WFM-33479)

Upgrade Notes

[WFM Web 8.5.218.11](#) or later and [WFM Database Utility 8.5.218.04](#) or later are required to support this feature.