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Workforce Management Server

8.5.219.09

12/16/2025

8.5.219.09

Workforce Management Server Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
03/18/22	Update						X

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What's New

As of 03/24/2022, this release is no longer available due to the discovery of a critical issue. If you've already downloaded the 8.5.219.09 version of the software, do not install it.

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Product Documentation

[Workforce Management](#)

Genesys Products

[List of Release Notes](#)

Important

This issue is resolved in the 8.5.219.11 release of Workforce Management Server.

Resolved Issues

This release contains no resolved issues.

Upgrade Notes

No special procedure is required to upgrade to release 8.5.219.09.